

Privacy

Your medical record is a confidential document. It is the policy of this practice to always maintain security of personal health information and to ensure that this information is only available to authorized members of the staff.

Fees & Payment

At Merrylands Family Practice, consultations are bulk billed for those patients who hold a Medicare Card. However, fees are charged for Private Patients, Allied Health Services, certain vaccines, and medicals. For further information, please, discuss possible fees and charges with our Staff.

Telephone Calls

Doctors in the Practice may be contacted during normal operating hours. If the Doctor is unavailable a message is given to them, and they will return your call as soon as possible. If it is urgent your call will be put through to the Doctor or the Nurse immediately.

Repeat Prescriptions, Referrals & Pathology Test Results

Doctors providing prescriptions, referrals to Specialists or pathology results are responsible ethically and legally to ensure these are correct and warranted. Therefore, a consultation with a doctor is necessary.

Special Needs

If you require the Translating and Interpreter Service (131 450) or National Relay Service for the Hearing Impaired (133 677) please let the Reception Staff know when making the appointment so it can be arranged for you.

Booking Appointments

You can book an appointment by phone, or our website, or Hot Doc.

Telehealth Consultations

If you require a Telehealth Consultation, please ring our staff to schedule an appointment. Telehealth consultation can only be done if you are an existing Patient of the Centre and have attended within a 6-month period.

IF YOU ARE UNABLE TO ATTEND YOUR APPOINTMENT, PLEASE CALL US TO CANCEL

Emergency Numbers

General Emergency.....000
Ambulance Bookings..... 131 126
Poison Information Line.....131 126

Blacktown Hospital.....02 881 8000
Mt Druitt Hospital..... 02 9881 1555
Westmead Hospital 02 8890 5555
Westmead Children's Hospital02 9845 0000

Emergency After Hours

To schedule an After-Hours Appointment,
Please call:

Sydney Medical Service

Phone: 02 872 6300

The After-Hours Doctors Service provides bulk billing for all our patients.

Mon to Fri 6pm-9pm
(Phones open from 5pm)
Saturday 12 noon until Monday 8am

Pathology Services Available

Monday to Friday 8am to 2pm
Saturday 9am to 12pm

If you are concerned about any aspect of the service, you receive at our Practice please speak to the Practice Manager or you may contact the Health Care Complaints Commission

Health Care Complaints

Commission

**Locked Bag Mail 18
Strawberry Hills NSW 2012**

Phone: (02) 9219 7444



ABN: 40 707 808 920

189 Merrylands Road

MERRYLANDS NSW 2160

Phone: 02 8894 1885 Fax: 02 9170 6586

Opening Hours

Monday to Friday 8am to 6pm
Weekend 9am to 5pm
Public Holidays 9am to 5pm

BULK BILLING PRACTICE

Welcome to Our Practice

At Merrylands Family Practice, our Team of General Practitioners and Receptionist aim to provide good old fashioned personalised quality Patient care. We are committed to providing you and your family with highest quality service and care possible.

Our Doctors

Dr Baburam Bastakoti MBBS, MMed, FRACGP
Dr Thet Naing MBBS, MMed, (paed), FRACGP
Dr Kripa Mohan MBBS, MMed, FRACGP
Dr Jayanthi Krishnamohen MBBS,FRACGP, Dip,Obs(NZ)
Dr William Hatzidis MBBS- Aust
Dr Edward Kalanzi FRACGP,MRCPsych(UK),DRCOG

Allied Health

Diabetic Consultant
Dietitian
Physiotherapist
Podiatrist